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Dated: November 13, 2009

Electronic Signature for David A. Lovell: /David A. Lovell/

Docket No. 92717-00346USPT  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
John C. Calhoun, Jr. et al.

Application No. 09/611,165

Confirmation No. 5604

Filed: July 6, 2000

Art Unit: 3687

For: WEB-BASED MANAGED CARE SYSTEM  
HAVING A COMMON ADMINISTRATIVE  
ACCOUNT

Examiner: V. Frenel

**AMENDMENT AFTER FINAL ACTION UNDER 37 C.F.R. 1.116**

MS AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated July 15, 2009, finally rejecting all pending claims, please amend the above-identified U.S. patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.